



0.4~22kW(200V/400V)

AC Variable Speed Drive

S100 Troubleshooting Manual



Safety Instructions

Read this manual carefully before servicing or inspecting this equipment.

Keep this manual within easy reach for quick reference.

Quick Reference Table

The following table listed situations frequently encountered while working with inverters. Refer to the typical situations to quickly and easily locate solutions to your questions.

| Situation | Reference |
|--|-----------|
| The motor is too noisy. | P. 30 |
| I want to review recent fault trip and warning histories. | P. 15 |
| The motor is producing too much heat. | P. 27 |
| The cooling fan is not working. | P. 31 |
| I want to know how I can keep the inverter when I am not using it. | P. 42 |
| ERR message is displayed on the keypad. | P. 18 |
| I want to initialize all parameters. | P. 13 |
| I want to terminate the inverter. | P. 42 |
| I want to review the input/output module. | P. 35 |
| I want to change the fan when it exceeded the replacement period. | P. 39 |
| I want to change the carrier frequency. | P. 12 |
| I cannot set the parameters. | P. 26 |
| The motor is not working. | P. 26 |
| The motor stops when it is connected to the load or accelerated. | P. 28 |

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Introduction

Manual Composition

1 Basic Checklist

1.1 Before You Think It Failed

1.2 Basic Operations

1.3 Change Parameter

1.3.1 Change Carrier Frequency

1.3.2 Initialize all Parameters

1.3.3 Read and Write Parameters

1.4 Monitor Fault Trip



This section covers check points when there is a problem in the inverter.

Then check the parameter settings using basic operations and the trip records.

2 Troubleshooting



This section explains troubleshooting fault trips and other common faults.

If problems are not solved, please contact your vendor or LSIS.

2.1 Trips and Warnings

2.1.1 Failure/Warning List

2.1.2 Troubleshooting Fault Trips

2.2 Troubleshooting Other Faults

3 Maintenance

3.1 Regular Inspection List

3.1.1 Daily Inspections

3.1.2 Annual Inspections

3.1.3 Bi-annual Inspections

3.1.4 Check Input/Output Module

3.1.5 Replace Cooling Fan

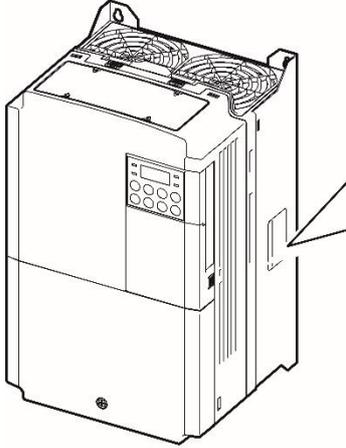
3.2 Storage and Disposal



This section provides information on how to maintain the inverters on a regular basis for different time periods.

When there is a problem in the inverter, please check the input/output module. This is the basic method to check the hardware.

Product Identification



| | | | |
|--|----------------------|--|-----------------------------|
| LSLV0055S100-4EOFNS | | | Model name |
| INPUT 380-480V 3 Phase 50/60Hz | HD: 11.0A, ND: 14.7A |   | Power source specifications |
| OUTPUT 0-Input V 3 Phase 0.01-400Hz | HD: 12A, ND: 16A | | Output spec. |
| 9.1kVA Ser.No 55025310146 Inspected by D. K. YU KCC-REM-LSR-XXXXXXX | |  | |
| LSIS | | Made in KOREA | |

LSLV 0055 S100 - 4EOFNS

Motor Capacity

| | |
|---------------|---------------|
| 0004 - 0.4KW | 0055 - 5.5KW |
| 0008 - 0.75KW | 0075 - 7.5KW |
| 0015 - 1.5KW | 0110 - 11KW |
| 0022 - 2.2KW | 0150 - 15KW |
| 0037 - 3.7KW | 0185 - 18.5KW |
| 0040 - 4.0KW | 0220 - 22KW |

Series Name _____

Input voltage

- 1 - Single phase 200V
- 2 - 3 phase 200V
- 4 - 3 phase 400V

Keypad

- E - LED Keypad

ULType

- O - ULOpen Type

EMC Filter

- F - Built-in EMC
- N - Non-EMC

Reactor

- N - Non-Reactor

I/O

- M - 3.5mm
- S - 5mm

Association Manual

S100 user manual can be downloaded through LSIS homepage.

Link: <http://www.lsis.com/support/download/>

Safety Information

Read and follow all safety instructions in this manual precisely to avoid unsafe operating conditions, property damage, personal injury, or death.

Safety symbols in this manual

Danger

Indicates an imminently hazardous situation which, if not avoided, will result in severe injury or death.

Warning

Indicates a potentially hazardous situation which, if not avoided, could result in injury or death.

Caution

Indicates a potentially hazardous situation that, if not avoided, could result in minor injury or property damage.

Safety information

Danger

- Do not open the cover of the equipment while it is on or operating. Likewise, do not operate the inverter while the cover is open. Exposure of high voltage terminals or charging are to the external environment may cause an electric shock. Do not remove any covers or touch the internal circuit boards (PCBs) or electrical contacts on the product when the power is on or during operation. Doing so may cause serious injury, death or serious property damage.
- Do not open the cover of the equipment even when the power supply to the inverter has been turned off unless it is necessary for maintenance or regular inspection. Opening the cover may lead to an electric shock even when the power supply is off.
- The equipment may hold charge long after the power supply has been turned off. Use a multi-meter to make sure that there is no voltage before working on the inverter, motor, or motor cable.

Warning

- This equipment must be grounded for safe and proper operation.
- Do not supply power to a faulty inverter. If you find that the inverter is faulty, disconnect the power supply and have the Inverter repaired.
- The Inverter becomes hot during operation. Avoid touching the Inverter until it has cooled down to avoid burns.
- Do not allow external objects, such as screws, metal chips, debris, water, or oil to get inside the Inverter. Allowing external substances inside the Inverter may cause the Inverter to malfunction or ignite fire.
- Do not operate the Inverter with wet hands. Doing so may cause electric shock.

Caution

- Do not modify the interior structure/components of the Inverter. Doing so will void the warranty.
- The Inverter is designed for 3-phase motor operation. Do not use the Inverter to operate 3-phase motor.
- Do not place heavy objects on top of electric cables. Doing so may damage the cable and cause an electric shock.

Revision Record

| Version | Date | Changed main contents | Reference Page |
|---------|---------|-----------------------|----------------|
| V1.0 | 2016.06 | 1. First edition | - |

1 Basic Checklist

1.1 Before You Think It Failed

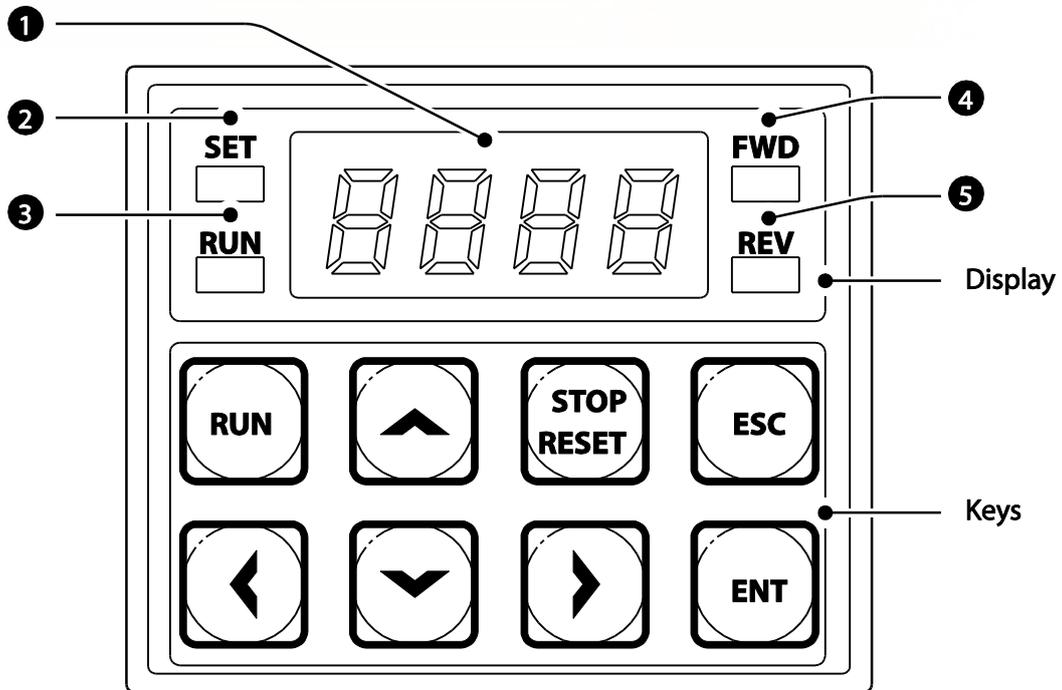
| Items | Check Point | Result |
|---|--|--------|
| Installed Environment / Input/Output voltage | Is the installed location appropriate? | |
| | Does the environment meet the inverters operating conditions? | |
| | Does the power source match the inverter's rated input? | |
| | Is the rated output of the inverter sufficient to supply the equipment? | |
| Power Terminal Wiring | Is the circuit breaker installed on the input side of the inverter? | |
| | Is the circuit breaker correctly rated? | |
| | Are the power source cables correctly connected to the R/S/T terminals of the inverter? (Caution: Connecting the power source to the U/V/W terminals may damage the inverter) | |
| | Are the motor output cables connected in the correct phase rotation (U/V/W)? (Caution: Motors will rotate in reverse direction if three phase cables are not wired in the correct rotation) | |
| | Are the cables used to connect power terminals correctly rated? | |
| | Is the inverter grounded properly? | |
| | Are the power terminal screws and the ground terminal screws tightened to their specific torques? | |
| | Are the overload protection circuits installed correctly on the motors (if multiple motors are running using one inverter)? | |
| | Is the inverter separated from the power source by a magnetic contactor (if a braking resistor is in use)? | |
| Are advanced-phase capacitors, surge protection and electromagnetic interference filters installed correctly? (These devices MUST NOT be installed on the output side of the inverter) | | |

| Items | Check Point | Result |
|-------------------------|--|--------|
| Control Terminal Wiring | Are STP (shielded twisted pair) cables used for control terminal wiring? | |
| | Is the shielding of the STP wiring properly grounded? | |
| | If 3-wire operation is required, are the multi-function input terminals defined prior to the installation of the control wiring connections? | |
| | Are the control cables properly wired? | |
| | Are the control terminal screws tightened to their specified torques? | |
| | Is the total cable length of all control wiring less than 165ft (50m)? | |
| | Is the total length of safety wiring less than 100ft (30m)? | |
| | Are optional cards connected correctly? | |
| Miscellaneous | Is there any debris left inside the inverter? | |
| | Are there any cables (contacting adjacent terminals) creating a potential short circuit risk? | |
| | Are the control terminal connections separated from the power terminal connections? | |
| | Have the capacitors been replaced if they have been in use for more than 2 years? | |
| | Has a fuse been installed for the power source? | |
| | Are the connections to the motor separated from other connections? | |

1.2 Basic Operations

■ Display keys

Refer to the following illustration to identify part names and functions.



| Key | Key name | Function Description |
|-----|-------------------|--|
| 1 | 7-segment display | Displays running condition and parameter information. |
| 2 | SET lamp | Flickers when setting parameter or the [ESC] key is multi-functioning. |
| 3 | RUN lamp | Turns on when running and flickers when accelerating or decelerating. |
| 4 | FWD lamp | Turns on when motor is operating in forward direction. |
| 5 | REV lamp | Turns on when motor is operating in reverse direction. |

The following table describes how the numbers and alphabets are displayed on the keypad.

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| 0 | 0 | A | A | K | K | U | U |
| 1 | 1 | b | B | L | L | v | V |
| 2 | 2 | C | C | n | M | H | W |
| 3 | 3 | d | D | n | N | H | X |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| 0 | 0 | A | A | K | K | U | U |
| 4 | 4 | E | E | O | O | Y | Y |
| 5 | 5 | F | F | P | P | Z | Z |
| 6 | 6 | G | G | Q | Q | - | - |
| 7 | 7 | H | H | R | R | - | - |
| 8 | 8 | I | I | S | S | - | - |
| 9 | 9 | J | J | T | T | - | - |

■ Operation Keys

| Key | Key name | Function Description |
|---|--------------|--|
|  | [RUN] | Run command. |
|  | [STOP/RESET] | STOP: Stops during operation. RESET: Trip release after trip occurs. |
|  | [▲], [▼] | Movement among codes or increases/decreases the parameter value. |
|  | [◀], [▶] | Movement among groups or digits when setting parameter. |
|  | [ENT] | Changes the parameter setting or saves the changed parameter value. |
|  | [ESC] | Used during Jog operation. Coverts local/remote mode. While editing, cancels input. |

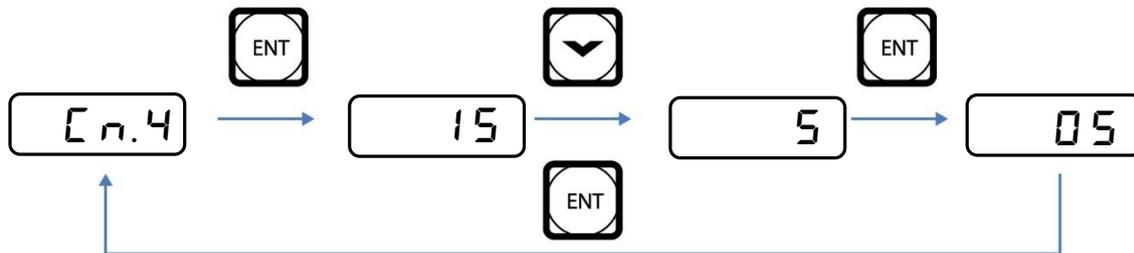
⚠ Caution

The [STOP/RESET] key only works when the function is set. Install a separate emergency stop switch.

1.3 Change Parameter

1.3.1 Change Carrier Frequency

The following example demonstrates how to configure carrier frequency by modifying CN.4 from 15Hz to 5 Hz. It is possible to configure the parameters for different codes in any other group in the same method.



| Step | Instructions | Keypad Display |
|------|--|----------------|
| 1 | Shift to CN group 4 code. | |
| 2 | Press [ENT] key. Display shows 15 which is the current CN.4 code parameter value. | |
| 3 | Press [▼] key multiple times until it becomes 5 (wanted value). | |
| 4 | Press [ENT] key. The set parameter flickers. | |
| 5 | Press [ENT] key again to save. Display shows CN.4. The parameter value has changed. | |

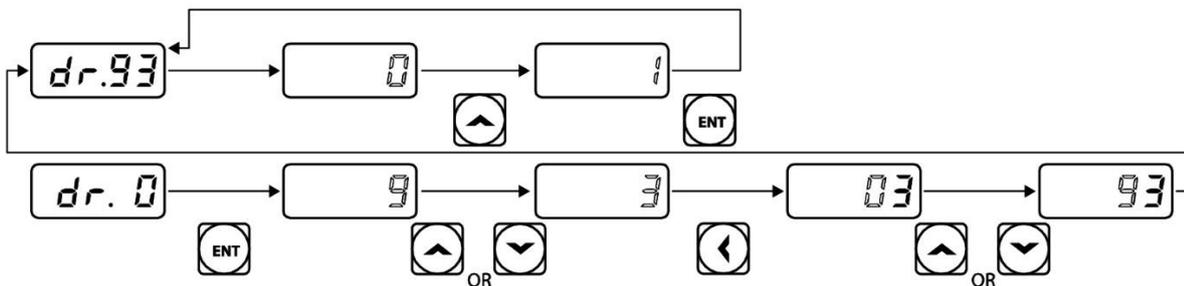
Adjust motor operational noise by changing the carrier frequency settings. Power transistors (IGBT) in the Inverter generate and supply high frequency switching voltage to the motor. Carrier frequency is the switching speed in this process. If the carrier frequency is set high, it reduces operational noise from the motor. If the carrier frequency is set low, it increases operational noise from the motor.

Below demonstrates the advantages and disadvantages according to the sound of the Inverter during operation.

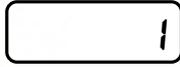
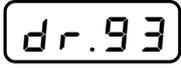
| Item | Carrier Frequency | |
|-----------------|-------------------|------|
| | LOW | HIGH |
| Motor noise | ↑ | ↓ |
| Heat | ↓ | ↑ |
| Noise | ↓ | ↑ |
| Current leakage | ↓ | ↑ |

1.3.2 Initialize All Parameters

The following shows the procedure how to initialize all parameters using Drive group 93.



| Step | Instructions | Keypad Display |
|------|---|----------------|
| 1 | Shift to DR group 0. | dr. 0 |
| 2 | Press [ENT] key. Display shows 9 which is the current value. | 9 |
| 3 | Press [▼] until it becomes 3. | 3 |
| 4 | Press [◀] to shift to the tens digit. | 03 |
| 5 | Press [▲] or [▼] until it becomes 9. | 93 |
| 6 | Press [ENT] key. Displays dr.93. | dr. 93 |

| Step | Instructions | Keypad Display |
|------|--|---|
| 7 | Press [ENT] once more. dr.93 code is currently set to 0(No-do not initialize). |  |
| 8 | Press [▲] and change to 1(All Grp-initialize all group) then press [ENT]. The set parameter flickers. |  |
| 9 | Press [ENT] again. Initializing has started. Once it returns to dr.93 the process has been completed. |  |

Note

Following parameter initialization, all parameters are reset to factory default values. Ensure that parameters are reconfigured before running the Inverter again after an initialization.

1.3.3 Read and Write Parameters

| Group | Code No. | Function Display | Setting Value | | Unit |
|-------|----------|------------------|---------------|-----|------|
| CNF* | 46 | Parameter Read | 1 | Yes | - |
| | 47 | Parameter Write | 1 | Yes | - |
| | 48 | Parameter Save | 1 | Yes | - |

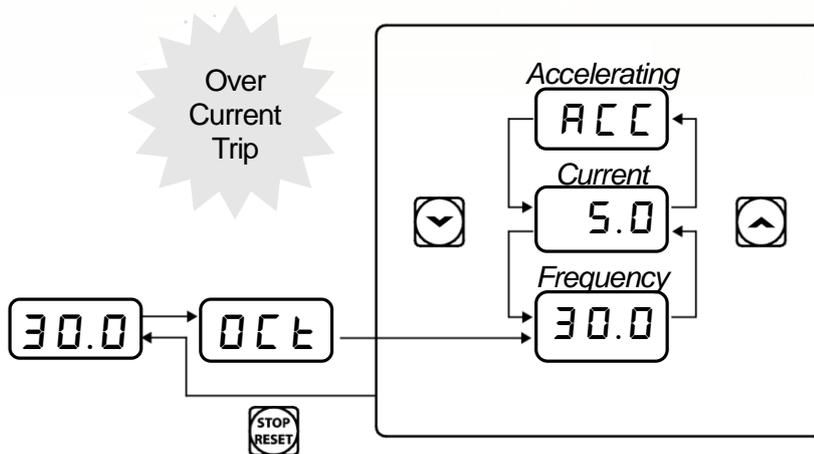
*Only used when connected to LCD loader.

Read and Write Setting Details

| Code | Description |
|---------------------------|--|
| CNF-46 Parameter Read | Copies the parameter in the Inverter into the keypad. The existing parameters saved in the keypad are all deleted. |
| CNF-47 Parameter Write | Copies the parameter saved in the keypad into the Inverter. The existing parameters in the Inverter are all deleted. In case of error during parameter writing motion, the saved data can be directly used. If there is no data saved on the keypad, EEP Rom Empty will be displayed. |
| CNF-48 Parameter Save | Enables parameters that are set in communication unchanged even if the Inverter power is turned Off/On. This is because the parameters set in communication are saved temporarily in the RAM area. Without setting Yes on this code, when the Inverter power is turned Off/On the data is not saved. |

1.4 Monitor Fault Trip

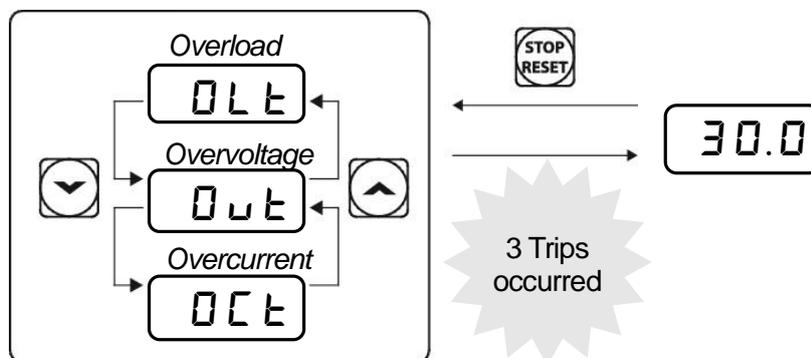
The following shows an example procedure how to monitor trips in Operation group.



| Step | Instructions | Keypad Display |
|------|---|----------------|
| 1 | Check display of the keypad. OCT occurred. | |
| 2 | Press [ENT], then press [▲]. Display shows the frequency (30Hz) at the moment trip occurred. | |
| 3 | Press [▲]. Display shows the current (5A) at the moment trip occurred. | |
| 4 | Press [▲]. Display shows the operating condition at the moment trip occurred. ACC means acceleration. This shows that trip occurred during accelerating. | |
| 5 | Press [STOP/RESET]. Inverter resets and releases the trip. Display shows the set frequency value. | |

■ Multiple Failures at the same time

It is possible to review the information of maximum 3 Trips when multiple trips occurred at the same time.

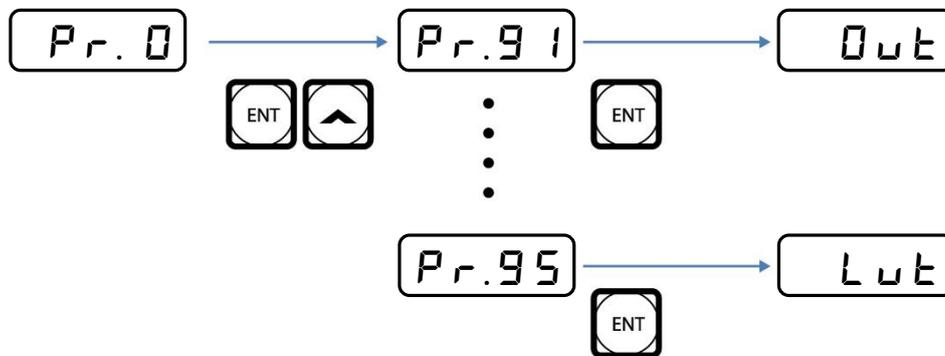


■ Check Trip History

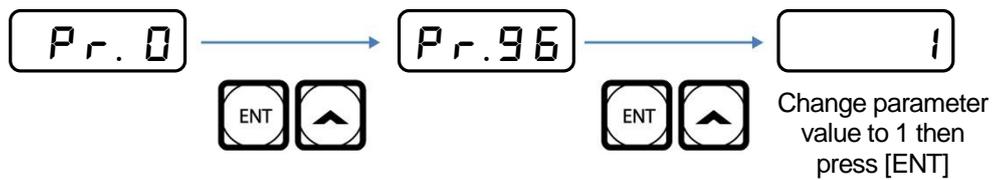
The table below is an example how to monitor trip history.

| Group | Code | Code Description | Set value | Set range | Initial Value | Unit |
|------------------|------|----------------------|-----------|-----------|---------------|------|
| Function Group 2 | Pr91 | Fault History 1 | - | | | |
| | ~ | | | | | |
| | Pr95 | Fault History 5 | - | | | |
| | Pr96 | Delete Fault History | - | 0 ~ 1 | 0 | |

It is possible to save maximum 5 Trip information that occurred while operating. The figure below demonstrates how to review each Trip information.



■ Delete Trip History



2 Troubleshooting

This chapter explains how to troubleshoot when the protective functions, fault trips, warning signals, or a fault occurs while operating the inverter. If the inverter does not work as expected after following the suggested troubleshooting steps, please contact the LSIS Customer Service Center.

2.1 Trips and Warnings

The Inverter will stop operating or send out a warning signal when it detected a fault. The keypad will show brief information of the trip and warning signal. If the model is using the LCD keypad, the LCD will show detailed information.

Up to 5 failures can be saved and can be found in code Pr.90. When there are more than 2 trips, the keypad display will show in the order of priority. The LCD will show in the order the fault occurred. Failure history is saved by either resetting the Inverter or when the inverter turns off due to low voltage failure. If the number of failures exceeds 5, the last 5 messages will be deleted automatically.

The following is how the fault conditions are categorized:

- Level: After the fault is corrected, the trip or warning signal disappears. The fault is not saved in the fault history.
- Latch: After the fault is corrected, the trip or warning signal disappears once the Inverter is reset.
- Fatal: After the fault is corrected, the trip or warning signal disappears when conducted the following procedure. Turn off the Inverter and wait until the charge indicator light goes off. Then, turn on the Inverter. If the Inverter still failed, please contact the supplier or LSIS Customer Service Center.

2.1.1 Failure/Warning List

The following table shows a list of faults and warning signals that can occur while operating S100.

| Category | | LCD Display | Details | Page |
|------------------|------------------------------|----------------|-------------------------------|-------|
| Critical | Latch | Over Current1 | Trip from to overcurrent | P. 20 |
| | | Over Voltage | Trip from overvoltage | P. 22 |
| | | External Trip | Trip from external signals | - |
| | | NTC Open | Trip from temperature sensors | P. 25 |
| | | Over Current2 | Trip from ARM short current | P. 21 |
| | | Option Trip-x* | Option Trip | - |
| | | Over Heat | Inverter overheat | P. 24 |
| | | Out Phase Open | Trip from output phase open | P. 23 |
| | | In Phase Open | Trip from input phase open | P. 23 |
| | | Inverter OLT | Trip from Inverter Overload | P. 23 |
| | | Ground Trip | Trip from ground fault | P. 22 |
| | | Fan Trip | Trip from fan operation | P. 24 |
| | | E-Thermal | Trip from overheat of motor | P. 22 |
| | | Pre-PID Fail | Trip due to Pre-PID failure | - |
| | | IO Board Trip | Trip from IO Board connection | P. 24 |
| | | Ext-Brake | Trip from External brake | - |
| | | No Motor Trip | Trip due to no motor | - |
| Low Voltage2 | Low voltage during operation | - | | |
| ParaWrite Trip** | Trip from writing parameters | - | | |

| Category | | LCD Display | Details | Page |
|---------------|-------|-----------------|----------------------------------|-------|
| | Level | Low Voltage | Trip due to low voltage | P. 21 |
| | | BX | Trip from Emergency stop | - |
| | | Lost Command | Trip from lost command | - |
| | | Safety A(B) Err | Safety contact A(b) trip | - |
| | Fatal | EEP Err | External memory error | - |
| | | ADC Off Set | Analog input error | - |
| | | Watch Dog-1 | Trip from CPU watchdog | - |
| | | Watch Dog-2 | | - |
| Minor Failure | | Over Load | Trip from Motor overload | P. 20 |
| | | Under Load | Trip from Motor under load | P. 20 |
| Warning | | Lost Command | Warning for los command | - |
| | | Over Load | Warning for Motor overload | - |
| | | Under Load | Warning for Motor under load | - |
| | | Inverter OLT | Warning for Inverter overload | - |
| | | Fan Warning | Warning for fan operation | - |
| | | DB Warn %ED | Warning for braking resistance % | - |
| | | Retry Tr Tune | Warning for TR turning retrial | - |

*Only occurs when using the Option Board

**Only occurs when using LCD loader

2.1.2 Troubleshooting Fault Trips

Refer to the following tables for solutions to fault trips or warnings.

| Keypad Display | | Type | Description |
|---|---------------|---|---|
|  | Overload Trip | Latch | Occurs when the motor load exceeds the value that was set for the motor overload trip. Operation will resume after setting Pr.20 at a value other than 0. |
| Problem | | Solution | |
| The load is greater than the motor's rated capacity. | | Make sure the motor and inverter has the appropriate capacity ratings. Replace the motor and inverter that has a bigger capacity. | |
| The value set for overload trip level (Pr.21) is too small. | | Increase the setting value. | |

| Keypad Display | | Type | Description |
|---|----------------|--|--|
|  | Underload Trip | Latch | Occurs when the motor load is less than the value that was set for the motor underload level. Operation will resume after setting Pr.27 at a value other than 0. |
| Problem | | Solution | |
| There is a problem with the connection between the motor and the load. | | Replace the motor and inverter that has a bigger capacity. | |
| The underload level (Pr.20, 30) is lower than the minimum load. | | Increase the setting value. | |

| Keypad Display | | Type | Description |
|---|------------------|--|--|
|  | Overcurrent Trip | Latch | Occurs when the Inverter output current exceeds 200% of the rated current. |
| Problem | | Solution | |
| Acc/Dec time is too short compared to the load inertia (GD2). | | Increase Acc/Dec time. | |
| Inverter load is greater than the rated capacity. | | Replace the inverter that has a bigger capacity. | |
| The inverter produced an output while the motor was not operating. | | Operate the inverter after the motor stopped or use the speed search function (Cn.60). | |
| The mechanical brake of the motor is operating too fast. | | Check the mechanical brake. | |
| Output wiring is short-circuited / Ground fault occurred. | | Remove the short circuit. Check the motor for ground fault. | |
| There is a problem in the wiring between the inverter and the motor. | | Check the output wiring as well as the recommended specifications of the wiring length, thickness, etc. Make sure that the total cable length between the inverter and the motor is less than 200m (50m for motors rated 3.7kW and lower). | |

| | |
|---|---|
| There is a fault with the output module (IGBT). | Refer to 3.1.4 Check Input/Output Module to identify the fault cause of the output module (IGBT). DO NOT operate the inverter. Contact the retailer or the LSIS Customer Service Center. |
|---|---|

| Keypad Display | | Type | Description |
|--|------------------|--|---|
|  | Low Voltage Trip | Level | Occurs when the DC circuit voltage is lower than the specified value. |
| Problem | | Solution | |
| The input voltage is too high. | | Check whether the input voltage is higher than the specified value. | |
| The actual DC link voltage is different from the value on the display. | | Need to inspect the Hardware. Contact the retailer or the LSIS Customer Service Center. | |
| There are blackout accidents. | | Use speed search function (Cn.60). | |
| There is a problem with the input (R, S, T) wiring. | | Rewire. | |
| The magnetic contactor connected the power source is faulty. | | Replace the magnetic contactor. | |
| A load greater than the power capacity is connected to the power system. (welder, direct motor connection, etc.) | | Increase power capacity. | |

| Keypad Display | | Type | Description |
|---|-------------------|--|--|
|  | Overcurrent Trip2 | Latch | Occurs when the DC circuit in the inverter detects an excessive short circuit current. |
| Problem | | Solution | |
| Acc/Dec time is too short compared to the load inertia (GD2). | | Increase Acc/Dec time. | |
| Output lead is short circuit. | | Check the output wiring. | |
| There is a problem in the wiring between the inverter and the motor. | | Check the output wiring as well as the recommended specifications of the wiring length, thickness, etc. Replace it if necessary. | |
| There is a fault with the output module (IGBT). | | Refer to 3.1.4 Check Input/Output Module to identify the fault cause of the output module (IGBT). DO NOT operate the inverter. Contact the retailer or the LSIS Customer Service Center. | |

| Keypad Display | | Type | Description |
|---|------------------|--|---|
|  | Overvoltage Trip | Latch | Occurs when voltage rate of the DC circuit is higher than the specific value. |
| Problem | | Solution | |
| The input voltage is too high. | | Check whether the input voltage is higher than the specified value. | |
| The actual DC link voltage is different from the value on the display. | | Need to inspect the Hardware. Contact the retailer or the LSIS Customer Service Center. | |
| Acc/Dec time is too short compared to the load inertia (GD2). | | Increase Acc/Dec time. | |
| There is a generative load at the inverter output. | | Use the braking unit. | |

| Keypad Display | | Type | Description |
|---|-------------------|--|--|
|  | Ground fault Trip | Latch | Occurs when there is excessive current than the specific value due to a ground fault in the output. The ground fault detection current is different per inverter capacity. |
| Problem | | Solution | |
| Ground fault occurred in the output lead. | | Separate the output wiring and check whether the ground fault is present. Remove the ground fault | |
| There is a problem in the wiring between the inverter and the motor. | | Check the output wiring as well as the recommended specifications of the wiring length, thickness, etc. Replace it if necessary. | |
| The insulation of the motor is damaged. | | Replace the motor. | |

| Keypad Display | | Type | Description |
|---|------------------|---|---|
|  | Electric Thermal | Latch | Occurs depending on the inverse time (delay) to prevent overheat of the motor due to overload. Operation will resume after setting Pr.40 at a value other than 0. |
| Problem | | Solution | |
| The motor has overheated. | | Reduce the load or operation frequency. | |
| The inverter load is greater than the rated capacity. | | Replace the inverter that has a bigger capacity. | |
| The value for electronic thermal protection (ETH) is too low. | | Set the ETH level appropriately. | |
| The inverter has been operating at low speed for a long time. | | Replace the motor that supplies extra power to the cooling fan. | |

| Keypad Display | | Type | Description |
|---|---------------|--|--|
|  | In Phase Open | Latch | Occurs when one of the three input phases is phase open. Operation will resume after setting Pr.05 bit 2 to 1. |
| Problem | | Solution | |
| There is a problem with the magnetic contactor in the input. | | Check the magnetic contactor on the input side. | |
| The input wiring is faulty. | | Check the input wiring. | |
| The DC condenser needs to be replaced. | | Replace the DC condenser. Contact the retailer or the LSIS Customer Service Center. | |

| Keypad Display | | Type | Description |
|---|----------------|---|---|
|  | Out Phase Open | Latch | Occurs when one of the three output phases is phase open. Operation will resume after setting Pr.05 bit 1 to 1. |
| Problem | | Solution | |
| There is a problem with the magnetic contactor in the output. | | Check the magnetic contactor on the input side. | |
| The output wiring is faulty. | | Check the output wiring. | |

| Keypad Display | | Type | Description |
|---|------------------------|--|--|
|  | Inverter Overload Trip | Latch | It is an inverse time (delay) protective function to protect (prevent) the inverter from being overheated. Occurs when the output current is 150% of its rated current for 1 minute, and 200% for 4 seconds. The second condition (200%, 4 s) varies depending on the inverter capacity. |
| Problem | | Solution | |
| The load is greater than the motor's rated capacity. | | Replace the motor and inverter that has a bigger capacity. | |
| There is a fault with the output module (IGBT). | | Refer to 3.1.4 Check Input/Output Module to identify the fault cause of the output module (IGBT). DO NOT operate the inverter. Contact the retailer or the LSIS Customer Service Center. | |
| The brake of the motor is too fast. | | Change the time interval of the brake. | |
| The torque boost level is too high. | | Reduce the torque boost level. | |
| Acc/Dec time is too short compared to the load inertia (GD2). | | Increase Acc/Dec time. | |
| There is too much noise. | | Decrease the carrier frequency value. | |

| Keypad Display | | Type | Description |
|--|---------------|--|--|
| | Overheat Trip | Latch | Occurs when the temperature of the heat sink exceeds the specific value. |
| Problem | | Solution | |
| There is a problem with the cooling system. | | Check whether there are any external substances (dust, etc.) in the air inlet, outlet or vent. | |
| The cooling fan has been operating for a long time | | Change the cooling fan. (Refer to 3.1.5 Replace cooling fan) | |
| The ambient temperature is too high. | | Keep the ambient temperature below 50°C. | |

| Keypad Display | | Type | Description |
|--|----------|--|--|
| | Fan Trip | Latch | Occurs when there is a problem with the cooling fan. Operation will resume after setting Pr.79 1 to 0 (<22kW). |
| Problem | | Solution | |
| There are external substances blocking the air vent. | | Remove the external substances. | |
| The cooling fan needs to be replaced. | | Change the cooling fan. (Refer to 3.1.5 Replace cooling fan) | |

| Keypad Display | | Type | Description |
|---|---------------|--|---|
| | IO Board Trip | Latch | Occurs when the I/O Board or the communication card is not (or poorly) connected to the inverter. |
| Problem | | Solution | |
| There is a communication problem with the loader that is connected to the inverter and the remote loader. | | Check whether the communications line is properly connected. | |

| Keypad Display | | Type | Description |
|---|---------------|---|---|
|  | Hardware Trip | Fatal | Occurs when the inverter detects fault in the EEPROM, ADC Off set, CPU Watch Dog-1,2. <ul style="list-style-type: none"> - EEP Err: Problem with reading and writing parameters due to damage in the keypad, and EEPROM. - ADC Off Set: Problem with the current detective devices (U/V/W terminal, current sensors, etc.) |
|  | NTC Trip | Latch | Occurs when there is a problem with the thermal (detecting) sensors in IGBT. |
| Problem | | Solution | |
| Hardware inspection is needed. | | Contact the retailer or the LSIS Customer Service Center. | |

2.2 Troubleshooting Other Faults

Refer to the following tables for solutions other than fault trips or warnings.

Setting parameters is not working.

| Problem | Solution |
|--|--|
| The inverter is operating (inverter mode). | Stop the inverter and change to program mode and set the parameters. |
| The parameter access level is incorrect. | Check the correct parameter access level and set the parameter. |
| The password is incorrect. | Check the password and disable the parameter lock by setting UL(unlock). Then set the parameter. |
| Low voltage is detected. | Check the power input to resolve the low voltage problem. Then set the parameter |

The motor does not rotate.

| Problem | Solution |
|--|---|
| The setting of the operation command source is incorrect. | Check the setting of the operation command source. |
| There is no power supplied to the R/S/T terminals. | Check the connections of R/S/T and U/V/W terminals. |
| The charge lamp is turned off. | Turn on the inverter. |
| The operation command (RUN) is off. | Turn on the operation command (RUN). |
| The motor is locked. | Unlock the motor or lower the load level. |
| The load is too high. | Operate the motor independently. |
| There is an input on the emergency stop signal. | Reset the emergency stop signal. |
| The wiring for the control circuit terminal is incorrect. | Check the wiring for the control circuit terminal. |
| The input option for the frequency command is incorrect. | Check the input option for the frequency command. |
| The input voltage or current for the frequency command is incorrect. | Check the input voltage and current for the frequency command. |
| The PNP/NPN mode is selected incorrectly. | Check the PNP/NPN mode. |
| The frequency command value is too low. | Check the frequency command value and set the command that is above minimum frequency. |
| The [STOP/RESET] was pressed. | The motor was stopped normally so run the inverter. |
| The motor torque is too low. | Change the operation modes (V/F, IM Sensorless). If the fault remains, replace the inverter that has bigger capacity. |

The motor rotates in the opposite direction to the command.

| Problem | Solution |
|---|---|
| The wiring of the motor output cable is incorrect. | Check whether the output side is wired correctly to the phase (U/V/W) of the motor. |
| The rotation signal connection between the control circuit terminal (forward/reverse rotation) and the forward/reverse rotation control panel is incorrect. | Check the forward/reverse rotation wiring. |

The motor only rotates in one direction.

| Problem | Solution |
|--|--|
| Reverse rotation prevention is selected. | Release/Remove the reverse rotation prevention setting and resume operation. |
| The reverse rotation signal is not input even though the 3-wire sequence was selected. | Check the input signal associated with the 3-wire operation. |

The motor is overheating.

| Problem | Solution |
|---|---|
| The load is too high. | Reduce the load. Increase the Acc/Dec time. |
| | Check the motor specifics and set to the correct values. |
| | Replace the motor and inverter appropriate to load capacity. |
| The ambient temperature of the motor is too high. | Lower the ambient temperature. |
| The phase-to-phase voltage of the motor is insufficient. | Use the motor that can withstand phase-to-phase voltage surges, greater than the maximum surge voltage. |
| | Only use motors suitable for inverter applications. |
| | Connect the AC reactor to the inverter output (Set the carrier frequency to 2kHz in code H39). |
| The motor fan stopped. / The external substances are inside/blocking the fan. | Check the motor fan and remove any external substances (dust, debris, etc.) |

The motor stopped when accelerated or connected to load.

| Problem | Solution |
|-----------------------|--|
| The load is too high. | Reduce the load. |
| | Replace the motor and inverter appropriate to inverter capacity. |

The motor does not accelerate. / The acceleration time is too long.

| Problem | Solution |
|--|--|
| The frequency command is too low. | Change the setting accordingly. |
| The load is too high. | Reduce the load. Increase the acceleration time. Check the status of the mechanical brake. |
| The acceleration time is too long. | Change the setting accordingly. |
| The properties of the motor and inverter parameters are incorrect. | Change the parameters of the motor. |
| The stall prevention level during acceleration is low. | Change the stall prevention level. |
| The stall prevention level during operation is low. | Change the stall prevention level. |
| Starting torque is insufficient. | Change to vector control operation mode. If the fault still exists, replace the inverter that has a bigger capacity. |

Motor speed changes during operation.

| Problem | Solution |
|--|--|
| There is high variance in the load. | Replace the motor and inverter that has a bigger capacity. |
| The input voltage changes. | Reduce the input voltage variance (standard deviation). |
| The motor speed changes at a specific frequency. | Adjust the output frequency to avoid resonance. |

The motor rotation is different from the setting.

| Problem | Solution |
|-------------------------------------|---|
| The V/F pattern is set incorrectly. | Set a V/F pattern suitable for motor specification. |

The deceleration time is too long even with the Dynamic Breaking resistor connected to the motor.

| Problem | Solution |
|--|--|
| The deceleration time is set too long. | Change the setting accordingly. |
| The motor torque is insufficient. | If there is no problem with motor parameters, this is due to motor capacity. Replace the motor with a bigger capacity. |
| The load is higher than the internal torque limit (based on the rated current) of the inverter.. | Replace the inverter with a bigger capacity. |

It is difficult to operate at under load applications.

| Problem | Solution |
|---|---|
| The carrier frequency is too high. | Reduce the carrier frequency in code H39. |
| Inaccurate V/F value at low speed caused over-excitation. | Reduce the torque boost value to avoid over-excitation. |

The control unit is not working or noise is generated when the inverter is in operation.

| Problem | Solution |
|---|--|
| The switching inside the inverter caused noise. | Reduce the carrier frequency in code H39. |
| | Install a micro surge filter in the inverter output. |

The earth leakage breaker is activated when the inverter is in operation.

| Problem | Solution |
|--|--|
| The earth leakage breaker is activated due to leaking current from the inverter. | Connect the inverter to the ground terminal. |
| | Check the ground resistance is less than 100 Ω for 200V and less than 10 Ω for 400V inverters. |
| | Check the capacity of the leakage breaker and connect properly based on the rated current of the inverter. |
| | Reduce the carrier frequency in code H39. |
| | Make the cable length between the inverter and the motor as short as possible. |

The motor vibrates intensely and does not rotate normally.

| Problem | Solution |
|--|--|
| The phase-to-phase voltage of 3-phase power source is not balance. | Check the input voltage and stabilize the voltage. |
| | Check and test the insulation of the motor. |

The motor makes humming or loud noises.

| Problem | Solution |
|---|---|
| There is resonance between the motor's natural frequency and the carrier frequency. | Slightly change the carrier frequency in code H39. |
| There is resonance between the motor's natural frequency and the inverter's output frequency. | Slightly change the carrier frequency in code H39. |
| | Use the frequency jump function to avoid resonance. |

The motor vibrates / hunts.

| Problem | Solution |
|--|---|
| The frequency input demand was externally set to analog command. | Change the input filter time constant (In.07) if there are interferences in the frequency command due to noise from the analog input side. |
| The wiring between the motor and inverter is too long. | Make sure that the total cable length between the inverter and the motor is less than 150m (50m for motors rated 3.7kW and lower). |

The motor does not stop completely when the inverter output stopped.

| Problem | Solution |
|--|--|
| The motor cannot decelerate sufficiently due to malfunction of the DC braking. | Adjust the DC braking parameter. |
| | Increase the set value for DC braking current. |
| | Increase the set value for the DC braking stopping time. |
| Free run stop was selected. | Change the stopping method to decelerating. |

The output frequency does not reach the target frequency.

| Problem | Solution |
|---|--|
| The target frequency is within the jump frequency range. | Set the target frequency higher than the jump frequency range. |
| The target frequency is higher than the upper limit of the frequency command. | Set the upper limit of the frequency command higher than the target frequency. |

| |
|--|
| The stall prevention function is not working due to high load. |
|--|

| |
|--|
| Replace the inverter with a bigger capacity. |
|--|

The cooling fan does not rotate.

| Problem | Solution |
|---|---|
| The control parameter for the cooling fan is set incorrectly. | Check the control parameter settings for the cooling fan. |

3 Maintenance

This chapter covers regular inspections for different time periods, how to replace the cooling fan, and how to properly store and dispose Inverters. The surrounding environment highly affects the conditions of the inverters. Meaning, improper management will wear down the components and lead to malfunction. In order to prevent this from happening, please follow the recommended maintenance guidelines in this section.

⚠ Caution

- Read all safety instructions in this manual before inspecting the product.
- Make sure the power is off before cleaning the product.
- Clean the inverters with dry cloths. Using wet cloths, water, solvents, or detergents may lead to electric shock or damage to the product.

3.1 Regular Inspection List

3.1.1 Daily Inspections

| Part | Category | Check points | Method | Standard | Equipment |
|----------------------|---------------------|--|---|---|------------------------------------|
| All | Ambient environment | Is the ambient temperature and humidity appropriate within the range? Is there any dust or substances nearby? | Refer to 1.3 Installation & Wiring in the User Manual | Temperature: 10~40°C. Humidity: Below 50% | Thermometer, hygrometer, recorder |
| | Complete Inverter | Is there any unusual vibration or noise? | Visual inspection | All clear | |
| | Power voltage | Are the input/output voltages in the normal range? | Voltage ratings between R/S/T phases in the inverter's terminal block | Refer to 11.1 Input and Output standards in the User Manual | Digital multimeter / Analog tester |
| Input/Output circuit | Smoothing capacitor | Is there any internal leakage? | Visual inspection | All clear | |
| | | Is the condenser swollen (change in shape)? | | | |
| Cooling system | Cooling fan | Is there any unusual vibration or noise? | Check by rotating the fan manually when the system is | Rotate smoothly | - |

| | | | | | |
|---------|------------------|--|--------------------------------------|-----------------------------------|--------------------------|
| | | | turned off | | |
| Display | Measuring device | Is the display value normal? | Check the display value on the panel | Check the rated, managerial value | Voltmeter, ammeter, etc. |
| Motor | All | Is there any unusual vibration or noise? | Visual inspection | All clear | - |
| | | Is there any unusual smell (odor)? | Check for overheat or damage | | |

3.1.2 Annual Inspections

| Part | Category | Check points | Method | Standard | Equipment |
|----------------------|-------------------------------|---|--|---------------------------------|----------------|
| Input/Output circuit | All | Megger test (between input/output terminals and earth terminal) | Disconnect the inverter wirings and short R/S/T/U/V/W terminals. Measure each terminal to the ground terminal using a Megger. (Refer to 3.1.4 Check Input/Output Module) | Above 5MΩ | DC 500V Megger |
| | | Are there any loose parts in the device? | Tighten all screws | All clear | |
| | | Are there any evidence of overheat? | Visual inspection | | |
| | Conductor Connections /Cables | Are there any corroded cables? | Visual inspection | All clear | - |
| | | Is there any damage on the wire clothing? | | | |
| | Terminal block | Is there any damage? | Visual inspection | All clear | - |
| | Smoothing condenser | Measure electrostatic capacity | Measure with capacity meter | Above 85% of the rated capacity | Capacity meter |
| | Relay | Is there any chattering noise during operation? | Visual inspection | All clear | - |
| | | Is there any damage on the contacts? | Visual inspection | | |

| Part | Category | Check points | Method | Standard | Equipment |
|------------------------------|-----------------|---|---|---|------------------------------------|
| | Resistors | Is there any damage on the resistors? | Visual inspection | All clear | Digital multimeter / Analog tester |
| | | Check disconnection | Remove one side and measure | Must be within $\pm 10\%$ of the rated resistance | |
| Control / Protection circuit | Check operation | Check imbalance of output voltage during operation | Measure voltage between output terminal U/V/W | Phase-to-phase voltage balance: Within 4V for 200V Within 8V for 400V | Digital multimeter / DC Voltmeter |
| | | Is there any error in the display circuit after the sequence protection test? | Test inverter output protection at both short and open circuit conditions | Circuit must work according to the sequence | |
| Cooling system | Cooling fan | Are there any loose parts around the fan? | Tighten all screws | All clear | - |
| Display | Display device | Is the display value normal? | Check the command values on the display device | Specified values and manageable values must match | Voltmeter Ammeter |

3.1.3 Bi-Annual Inspections

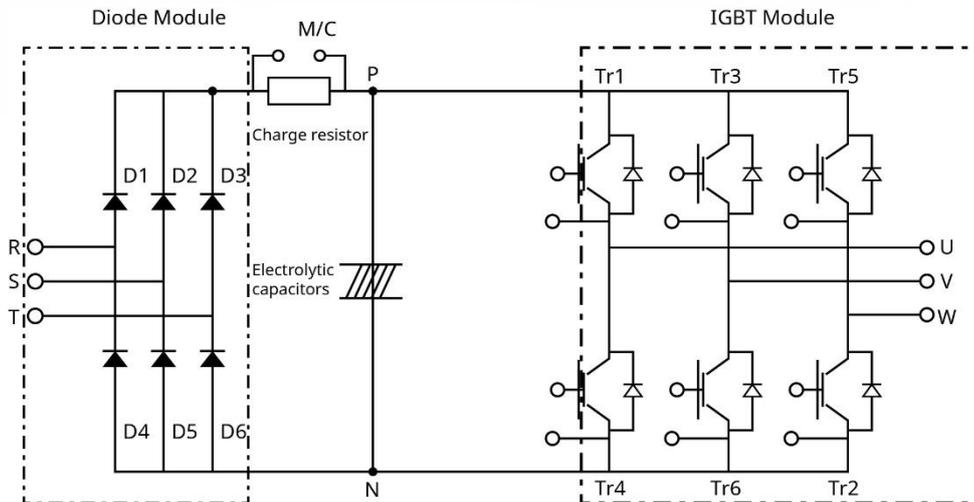
| Part | Category | Check points | Method | Standard | Equipment |
|-------|----------------------|---|--|-------------------|----------------|
| Motor | Insulation resistors | Megger test (between input/output terminals and earth terminal) | Disconnect the cables for terminals U/V/ W and test the wiring | Above 5M Ω | DC 500V Megger |

⚠ Caution

Do not run the Megger (Insulation Resistance Test) on the control circuit as it may lead to damage to the product.

3.1.4 Check Input/Output Module

How to check the diode module and IGBT module (0.4~22kW)

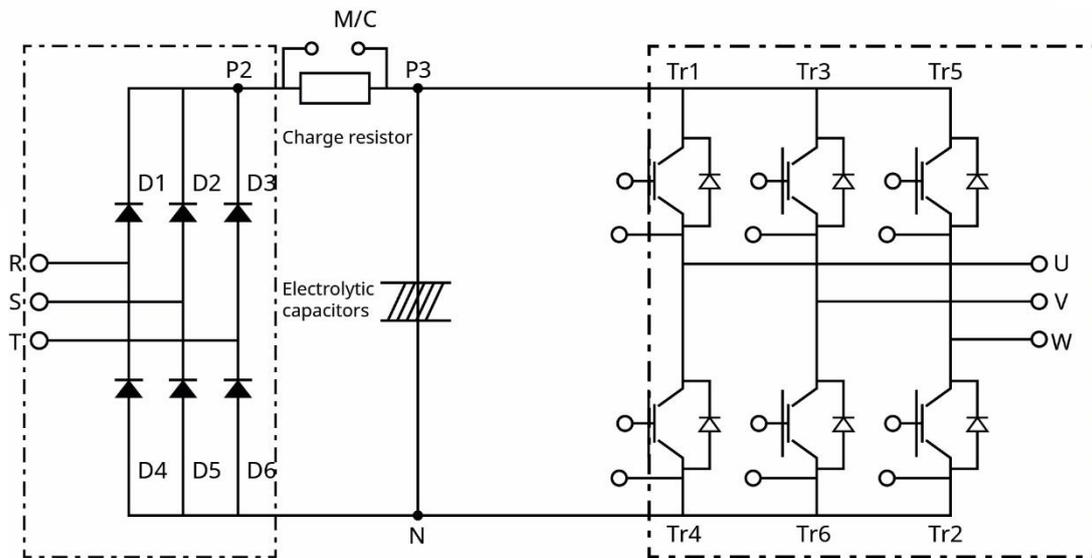


Testing method

- 1) Disconnect all power cables (R,S,T) and motor output cables (U,V,W).
- 2) Before testing, check the discharge of electrolytic capacitor (DCP-DCN).
- 3) When the circuit is open, DMM will indicate high resistance (several MΩ). In some situations, the DMM may display a closed circuit (low resistance) and then show high resistance due to the capacitors. When the circuit is closed, the DMM shows resistance of several hundred kΩ or less.
- 4) Displayed values may not be constant as it depends on the module and tester type. The value measured between the phases is acceptable if the standard deviation is approximately $\pm 10\%$.

| Module | | Test Polarity | | Check Value | Module | | Test Polarity | | Check Value |
|--------|-----|---------------|---|-------------|--------|---|---------------|--------|-------------|
| | | + | - | | | | + | - | |
| Diode | D1 | R | P | Closed | D4 | R | N | Open | |
| | | P | R | Open | | N | R | Closed | |
| | D2 | S | P | Closed | D5 | S | N | Open | |
| | | P | S | Open | | N | S | Closed | |
| | D3 | T | P | Closed | D6 | T | N | Open | |
| | | P | T | Open | | N | T | Closed | |
| IGBT | Tr1 | U | P | Closed | Tr4 | U | N | Open | |
| | | P | U | Open | | N | U | Closed | |
| | Tr3 | V | P | Closed | Tr6 | V | N | Open | |
| | | P | V | Open | | N | V | Closed | |
| | Tr5 | W | P | Closed | Tr2 | W | N | Open | |
| | | P | W | Open | | N | W | Closed | |

How to check the diode module and IGBT module (30~75kW)



Testing Method

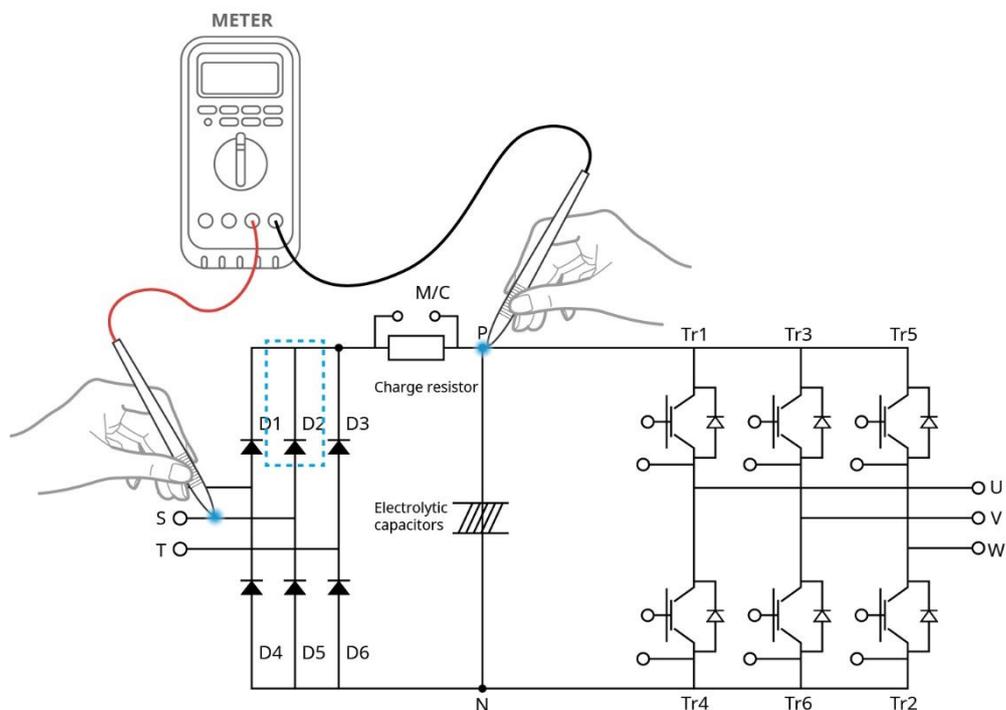
- 1) Disconnect all power cables (R,S,T) and motor output cables (U,V,W).
- 2) Before testing, check the discharge of electrolytic capacitor (DCP-DCN).
- 3) When the circuit is open, DMM will indicate high resistance (several MΩ). In some situations, the DMM may display a closed circuit (low resistance) and then show high resistance due to the capacitors. When the circuit is closed, the DMM shows resistance of several hundred kΩ or less.
- 4) Displayed values may not be constant as it depends on the module and tester type. The value measured between the phases is acceptable if the standard deviation is approximately ±10%.

| Module | | Test Polarity | | Check Value | Module | | Test Polarity | | Check Value |
|--------|-----|---------------|----|-------------|--------|---|---------------|--------|-------------|
| | | + | - | | | | + | - | |
| Diode | D1 | R | P2 | Closed | D4 | R | N | Open | |
| | | P2 | R | Open | | N | R | Closed | |
| | D2 | S | P2 | Closed | D5 | S | N | Open | |
| | | P2 | S | Open | | N | S | Closed | |
| | D3 | T | P2 | Closed | D6 | T | N | Open | |
| | | P2 | T | Open | | N | T | Closed | |
| IGBT | Tr1 | U | P3 | Closed | Tr4 | U | N | Open | |
| | | P3 | U | Open | | N | U | Closed | |
| | Tr3 | V | P3 | Closed | Tr6 | V | N | Open | |
| | | P3 | V | Open | | N | V | Closed | |
| | Tr5 | W | P3 | Closed | Tr2 | W | N | Open | |
| | | P3 | W | Open | | N | W | Closed | |

■ Example) Checking diode module and IGBT module

Checking Diode D2

- 1) Measure the resistance of D2 by placing the red lead (positive terminal of DMM) on S phase and the black lead (negative terminal of DMM) on P.
 - If the resistance indicated on DMM is several hundred k Ω or less, it is acceptable.
- 2) Measure the resistance of D2 by placing the red lead from the positive terminal of DMM on P and the black lead from negative terminal of DMM on S phase.
 - If the resistance indicated on DMM is M Ω , it is acceptable.
- 3) Measure the resistance of other diodes in the same way.

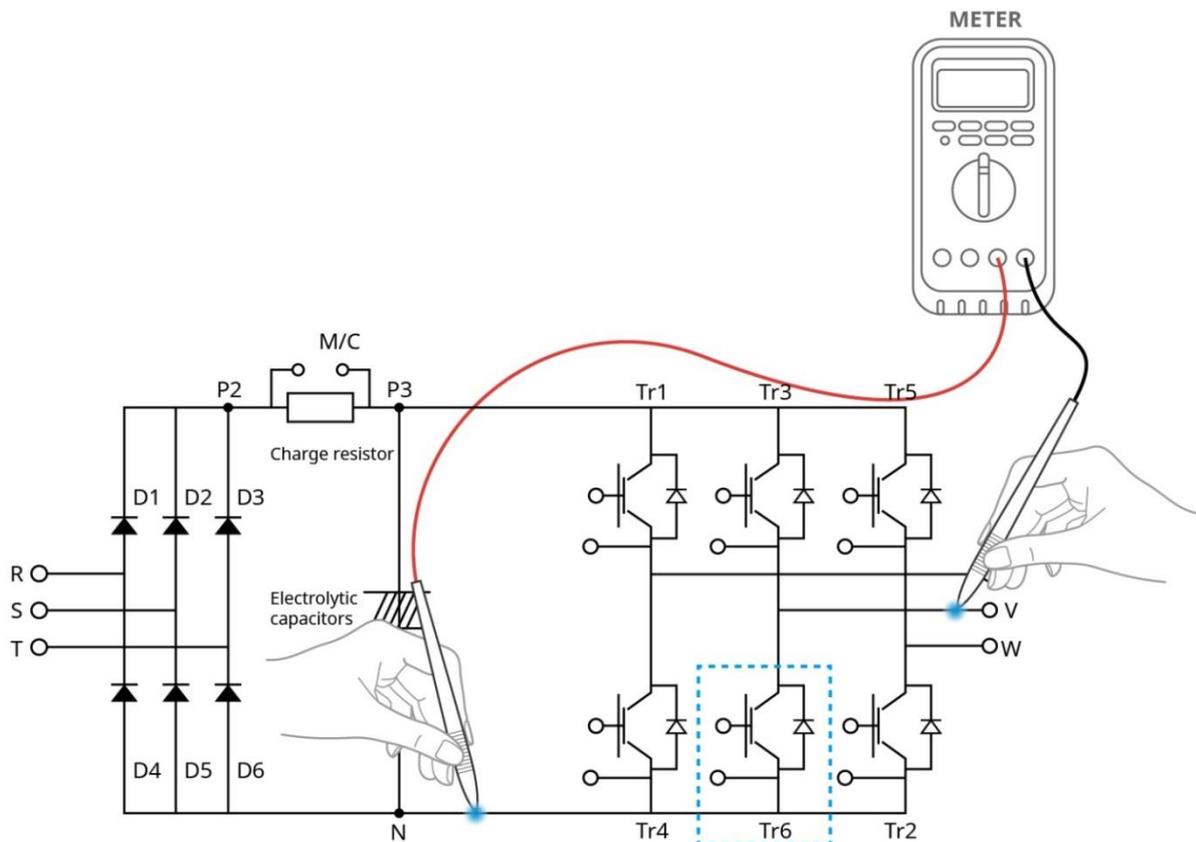


⚠ Caution

Before testing, check the discharge of electrolytic capacitor (DCP-DCN).

Checking IGBT Tr6

- 1) Measure the resistance of Tr6 by placing the red lead (positive terminal of DMM) on N and the black lead (negative terminal of DMM) on V phase.
 - If the resistance indicated on DMM is several hundred $k\Omega$ or less, it is acceptable.
- 2) Measure the resistance of Tr6 by placing the read lead (positive terminal of DMM) on V phase and the black lead (negative terminal of DMM) on N.
 - If the DMM indicates several $M\Omega$, it is acceptable.
- 3) Measure the resistance of other Tr in the same way.



⚠ Caution

Before testing, check the discharge of electrolytic capacitor (DCP-DCN).

3.1.5 Replace Cooling Fan

If the inverter continued to operate after the cooling fan trip took place, a protective function will be activated due to overheat in the cooling fan. Increase in temperature may reduce the lifespan of major components. Make sure to solve the problem in the cooling fan before operating the inverter.

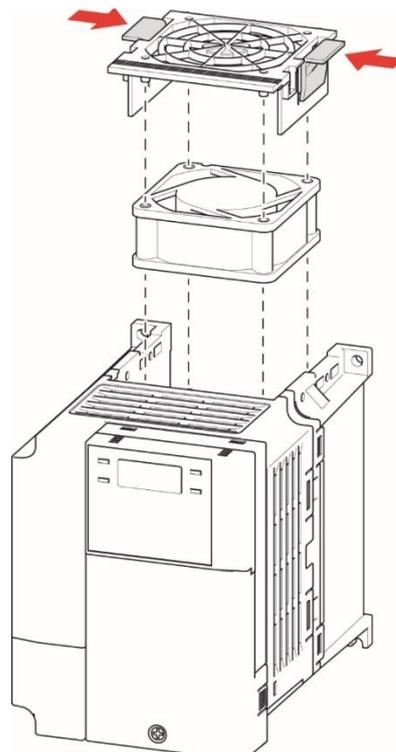
If the cooling fan has been operating longer than its (optimal) replacement period, this may lead to low performance of the inverter or the cause of inverter failure. The replacement period of the cooling fans is 3 years. Replace the old cooling fans with the new one.

The instruction replacing the cooling fan is categorized by capacity as shown in the table below.

| Capacity |
|-----------|
| 0.4~4.0kW |
| 5.5~22kW |
| 30~75kW |

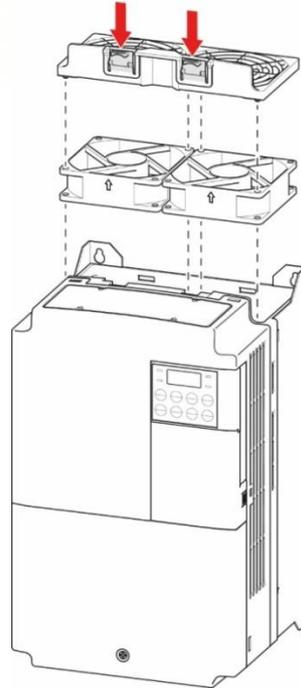
Replacement of 0.4kW~4kW

- 1) Remove the fan cover by pressing the hook located by the arrow.
- 2) Disconnect the fan wire and remove the fan from the inverter.

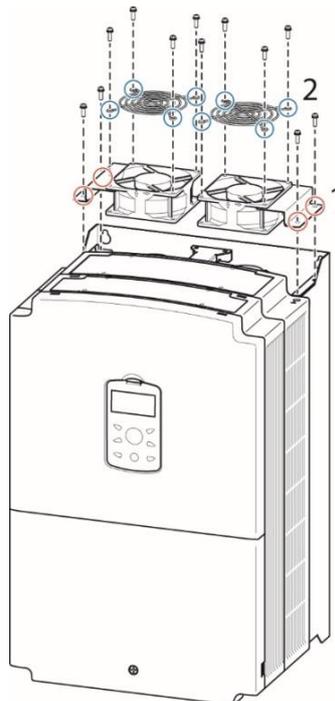


Replacement of 5.5~22kW

- 1) Remove the fan cover by pressing the hook located by the arrow.
- 2) Disconnect the fan wire and remove the fan from the inverter.

**Replacement of 30~75kW**

- 1) Remove ① screws to separate the fan bracket from the inverter.
- 2) Disconnect the fan wire and remove ② screws.



 **Caution**

- Turn off the inverter before replacing the fan. There is a possibility of an electric shock due to the charge voltage. Wait until the inverter is fully discharged to replace the fan. (The time to discharge varies per capacity, in average 1~3 minutes after turning off the inverter).
- Make sure the fan wire and connect is not touching the blades. If touched it leads to malfunction of the inverter. Make sure the inverter is completely turned off before cleaning.
- After replacing the fan, assemble the fan. Before using the inverter, turn on the inverter and check the condition of the fan by its motion.
- Be careful of the direction of the fan.

3.2 Storage and Disposal

3.2.1 Storage

Store the products in the following conditions listed below (if not used for a long period of time).

- Store the product in the same appropriate environmental conditions as in operation.
- If the product will be stored more than 3 months, keep the ambient temperature between -10°C~30°C to prevent degradation of the electrolytic capacitor.
- The products should not be exposed to snow, rain, fog and dust.
- When packing the inverter, include a dehumidifier (e.g. silica gel) to keep the ambient temperature inside the package below 70% and prevent in contact with moisture.
- If the products will be left in a humid or dusty environment (construction sites or control panel) separate the products in a location that has the same appropriate environmental conditions as in operation.

3.2.2 Disposal

Categorize the inverters as general industrial waste when disposing the product. Note that there are recyclable raw materials in the product, such as packing materials and metalwork. For the sake of conservation of energy and resources, recycle whenever possible. Depending on the country, plastic may be recyclable. Please check the local environmental regulations for more details.

Caution

Capacitors lose their charging characteristics if not operated for a long time. In order to prevent this from happening, turn on the product and allow the device to operate for 30~60 minutes once a year. Note that operation should be conducted under no-load conditions.